

# TTG CUSTOMER SERVICE REPAIR AND DCC FITTING FORM (TTG SR001)



**N.B:- PLEASE ENCLOSE A COMPLETED FORM PER ITEM**

## TTG SERVICE SECTION:

PRODUCT	PRICE	TICK IF REQUIRED
BASIC LOCOMOTIVE SERVICE	FROM £15 + POSTAGE £4.50	
PLEASE QUOTE FOR ANY SPARES	TO BE ADVISED	

## TTG REPAIR SECTION:

### CUSTOMER REQUIREMENTS AND FAULT DETAILS

PRODUCT	PRICE	TICK IF REQUIRED
LOCOMOTIVE REPAIR LABOUR	FROM £15 + POSTAGE £4.50	
PLEASE QUOTE FOR ANY SPARES	TO BE ADVISED	

# TTG DCC SECTION

**PLEASE NOTE: CUSTOMER LOCOMOTIVES MUST BE IN GOOD RUNNING AND WORKING ORDER BEFORE TTG WILL CONSIDER DCC FITTING.**

I CONFIRM MY LOCOMOTIVE IS IN GOOD RUNNING ORDER	PLEASE TICK=
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***IF THIS IS NOT THE CASE, PLEASE COMPLETE OUR SERVICE SECTION.***

PRODUCT	PRICE	TICK IF REQUIRED
DCC READY FITTING A DECODER	£12 + POSTAGE £4.50	
DECODER DCC-8PIN	T.B.C + £12 FITTING + POSTAGE	
DECODER DCC-21 PIN	T.B.C + £12 FITTING + POSTAGE	
PRODUCT PACKAGE	PRICE	
(NON DCC READY LOCOMOTIVE) CONVERTED TO DCC FITTED INCLUDES: 8 PIN NEM HARNESS & SOCKET 8 PIN DCC DECODER	+ DCC DECODER T.B.C + OUR WORKSHOP TIME + £4.50 POSTAGE <b><u>WE ALWAYS SEND A QUOTE FIRST FOR YOUR APPROVAL</u></b>	

<b>NAME:</b> <b>ADDRESS:</b>	
<b>EMAIL:</b> <b>PHONE:</b>	<b>MOBILE:</b>

PRINT NAME:

SIGNATURE:

DATE:

NB: BY SIGNING & DATING THE FORM YOU ARE AGREEING TO TTG EMPORIUMS TERMS & CONDITIONS (PLEASE SEE BELOW) PLEASE ENCLOSE COMPLETED FORM & LOCOMOTIVE (PLEASE ENSURE YOUR LOCOMOTIVE IS WELL PACKED, IN A STRONG SUITABLE BOX BEFORE SHIPPING TO TTG) [COURIER INSURANCE IS RECOMMENDED]

**PLEASE SEND TO: - (TTG EMPORIUM SERVICE DEPT)- 63 MEADOW WAY, WALTON, STONE, STAFFORDSHIRE, ST15 0JW.**

Please allow up to 28 working days for your item to be returned.

**TERMS & CONDITIONS: (SEE OUR WEBSITE FOR FULL DETAILS)**

1. PLEASE NOTE: IF LOCOMOTIVE IS NOT RECEIVED IN THE CONDITION AS ADVISED. TTG EMPORIUM RESERVE THE RIGHT TO RETURN TO CUSTOMER AS RECEIVED AT A FIXED COST OF £12.00 + RETURN SHIPPING AT £4.50 (2ND CLASS TRACKED). THIS MUST BE PAID IN FULL BEFORE TTG EMPORIUM WILL RETURN YOUR ITEM.

2. ONCE TTG EMPORIUM ISSUES A QUOTATION FOR THEIR SERVICES, IT WILL BE VALID FOR 30 DAYS.

AFTER THIS PERIOD, WE RESERVE THE RIGHT TO REVISE THE QUOTATION.

IF YOU DO NOT WISH TO PROCEED, PLEASE INFORM TTG EMPORIUM AS SOON AS POSSIBLE AND YOUR ITEM WILL BE RETURNED TO YOU WITH A FIXED POSTAGE CHARGE OF £4.50 2ND CLASS TRACKED.

THIS WILL NEED TO BE PAID IN FULL BEFORE YOUR ITEM IS DISPATCHED.

3. TTG EMPORIUM ACCEPTS NO RESPONSIBILITY FOR ITEMS DAMAGED OR LOST IN TRANSIT TO US.

**[WWW.TTGEMPORIUM.CO.UK](http://WWW.TTGEMPORIUM.CO.UK)**